

**HEALTH AND FAMILY SERVICES COMMITTEE**

**THURSDAY, September 8, 2016 9:15 AM**

**Committee Members: Nadia Rajs, Chair, Mark McCarthy, Vice Chair, Catherine Owens, Scott Samuelson,  
and Alan Sorensen**

**CALL TO ORDER**

**ATTENDANCE**

**COMMENTS: Committee Chair/Commissioner**

**REPORTS:**

1. **Division of Health & Family Services Monthly Report – Joseph Todora, Commissioner**

**PRESENTATION: None**

**DISCUSSIONS:**

1. **Case Load Numbers**
2. **Amendments to the Family First Prevention Services Act of 2016**

**RESOLUTIONS:**

**Adult Care Center Resolutions – None**

**Department of Community Services Resolutions – None**

**Department of Family Services Resolutions –**

1. **Calling on Governor Andrew M. Cuomo and the State Legislature to work with New York's Congressional Delegation to Amend and Improve the Family First Prevention Services Act of 2016 to Ensure Essential Fiscal Resources are maintained to Support Families in Need.**
2. **To authorize County Manager to enter into agreement for the provision of Community Optional Preventive Services (COPS).**
3. **To authorize County Manager to enter into an agreement for the provision of Community Optional Preventive Services (COPS) Preventive Services.**

**Office for the Aging – None**

**Public Health Services Resolutions – None**

**Youth Bureau – None**

**MONTHLY REPORTS**

Commissioners Report – 4-11

Adult Care Center - 12

Community Services - 13

Family Services -14-16

Office for the Aging – None

Public Health Services – 17-19

**Public Comment**

**Adjournment**

**COMBINED: LEGISLATIVE MEMORANDUM,  
CERTIFICATE OF AVAILABILITY OF FUNDS  
AND RESOLUTION COVER MEMO**

**To:** Sullivan County Legislature

**Fr:** Joseph Todora, Commissioner

**Re:** Request for Consideration of a Resolution: Calling on Governor Cuomo & State Legislature

**Date:** 8/9/2016

**Purpose of Resolution:** [Provide a detailed statement of what the Resolution will accomplish, as well as a justification for approval by the Sullivan County Legislature.]

CALLING ON GOVERNOR ANDREW M. CUOMO AND THE STATE LEGISLATURE TO WORK WITH NEW YORK'S CONGRESSIONAL DELEGATION TO AMEND AND IMPROVE THE FAMILY FIRST PREVENTION SERVICES ACT OF 2016 TO ENSURE ESSENTIAL FISCAL RESOURCES ARE MAINTAINED TO SUPPORT FAMILIES IN NEED

**Is subject of Resolution mandated? Explain:**

\_\_\_\_\_

\_\_\_\_\_

**Does Resolution require expenditure of funds? Yes \_\_\_ No**

**If "Yes, provide the following information:**

**Amount to be authorized by Resolution: \$** \_\_\_\_\_

**Are funds already budgeted? Yes \_\_\_ No \_\_\_**

**If "Yes" specify appropriation code(s):** \_\_\_\_\_

**If "No", specify proposed source of funds:** \_\_\_\_\_

**Estimated Cost Breakdown by Source:**

**County** \$ \_\_\_\_\_ **Grant(s)** \$ \_\_\_\_\_

**State** \$ \_\_\_\_\_ **Other** \$ \_\_\_\_\_

**Federal Government** \$ \_\_\_\_\_ **(Specify)** \_\_\_\_\_

**Verified by Budget Office:**  \_\_\_\_\_

**Does Resolution request Authority to Enter into a Contract? Yes \_\_\_ No**

**If "Yes", provide information requested on Pages 2. If "NO", please go straight to Page 3 and acquire all pre-legislative approvals.**

Request for Authority to Enter into Contract with [ \_\_\_\_\_ ] of [ \_\_\_\_\_ ]

Nature of Other Party to Contract: .

Other:

Duration of Contract: From \_\_\_\_\_ To \_\_\_\_\_

Is this a renewal of a prior Contract? Yes \_\_\_ No \_\_\_

If "Yes" provide the following information:

Dates of prior contract(s): From \_\_\_\_\_ To \_\_\_\_\_

Amount authorized by prior contract(s): \_\_\_\_\_

Resolutions authorizing prior contracts (Resolution #s): \_\_\_\_\_

Future Renewal Options if any:

Is Subject of Contract – i.e. – the goods and/or services Mandated? Yes \_\_\_ No \_\_\_

If "Yes" cite the mandate's source; describe how this contract satisfies the requirements:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If "No" provide other justification for County to enter into this Contract: [County does not have resources in-house, best source of the subject materials, required by grant, etc.]:

\_\_\_\_\_  
\_\_\_\_\_

Total Contract Cost for [year or contract period]: (If specific sum is not known state maximum potential cost): \_\_\_\_\_

Efforts made to find Less Costly alternative:

\_\_\_\_\_  
\_\_\_\_\_

Efforts made to share costs with another agency or governmental entity:

\_\_\_\_\_  
\_\_\_\_\_

Specify Compliance with Procurement Procedures (Bid, Request for Proposal, Quote, etc.)

Not Applicable If

Person(s) responsible for monitoring contract (Title): \_\_\_\_\_

**Pre-Legislative Approvals:**

- A. Director of Purchasing: *Tasty Jones* Date 9/6/16
- B. Management and Budget: *Jametry* Date 9/6/16
- C. Law Department: *[Signature]* Date 9/6/16
- D. County Manager: *[Signature]* Date 9/7/16
- E. Other as Required: \_\_\_\_\_ Date \_\_\_\_\_

Vetted in Health & Family Services Committee on 09/02/2016

**RESOLUTION INTRODUCED BY HEALTH AND FAMILY SERVICES  
COMMITTEE CALLING ON GOVERNOR ANDREW M. CUOMO AND THE  
STATE LEGISLATURE TO WORK WITH NEW YORK'S CONGRESSIONAL  
DELEGATION TO AMEND AND IMPROVE THE FAMILY FIRST  
PREVENTION SERVICES ACT OF 2016 TO ENSURE ESSENTIAL FISCAL  
RESOURCES ARE MAINTAINED TO SUPPORT FAMILIES IN NEED**

**WHEREAS**, the Family First Prevention Services Act of 2016, H.R. 5456, is moving rapidly through Congress with no public hearings and little debate; and

**WHEREAS**, the legislation is well intentioned in that it would for the first time allow federal Title IV-E reimbursement for some preventive services to help children at risk of neglect or abuse; and

**WHEREAS**, the federal legislation also requires extensive new reporting and information system requirements, eliminates federal funding for currently authorized services, imposes restrictive administrative and implementation barriers, puts in place punitive maintenance-of-effort funding requirements, among other shortcomings and oversights; and

**WHEREAS**, New York's Office of Children and Family Services estimates that New York State and its counties could lose up to \$250 million annually in currently available federal funds for child welfare; and

**WHEREAS**, the counties of New York fund a large percentage of these child welfare services with locally raised property taxes and other revenues; and

**WHEREAS**, New York State and its counties have provided prevention services for this population without any federal matching funds for decades and this bill would provide no credit to states like New York that were proactive and early adopters in providing prevention services for children and families at risk; and

**WHEREAS**, Governor Cuomo, on behalf of the New York State Office of Children and Family Services (OCFS) sent a recent letter to United States Senators' Charles E. Schumer and Kirsten E. Gillibrand notifying them of the harmful impact this legislation would have on New York, and also provided suggested amendments; and

**WHEREAS**, some of specific amendments requested related to expanding the 12-month time limit for Mental Health and Substance Abuse Prevention funding to not to exceed 24 months when certified by a qualified mental health or substance abuse clinician; Aid to Families with Dependent Children (AFDC) delinking; and placement settings for 16-17 year olds; and

**WHEREAS**, the loss of federal funding and the restrictions within the current bill will jeopardize child welfare services in New York State.

**NOW, THEREFORE, BE IT RESOLVED**, that the Sullivan County Legislature calls upon Governor Andrew M. Cuomo and the State Legislature to work closely with New York's Congressional Delegation to amend and improve the Family First Prevention Services Act of 2016 so that early adopters states are not penalized by strict maintenance-of-effort provisions, that current federal reimbursement streams be maintained, and sufficient flexibility be provided to meet the unique circumstances in different states; and

**BE IT FURTHER RESOLVED**, that the Clerk to the Sullivan County Legislature shall forward a copy of this resolution to Governor Andrew M. Cuomo, our representative of the New York State Senate and New York State Assembly, New York State Association of Counties (NYSAC), and all others deemed necessary and proper.

**COMBINED: LEGISLATIVE MEMORANDUM,  
CERTIFICATE OF AVAILABILITY OF FUNDS  
AND RESOLUTION COVER MEMO**

**To:** Sullivan County Legislature

**Fr:** Joseph A. Todora, Commissioner of the Division of Health and Family Services

**Re:** Request for Consideration of a Resolution: MOU between DFS and Public Health for  
Community Optional Preventive Services (COPS)

**Date:** 8/15/2016

**Purpose of Resolution:** [Provide a detailed statement of what the Resolution will accomplish, as well as a justification for approval by the Sullivan County Legislature.]

Authorize COPS-Preventive services through a MOU between the Department of Family Services and Public Health Services. NYS Office of Children and Family Services (OCFS) funding is available for COPS Preventive Services as well as TANF FFFS.

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**Is subject of Resolution mandated? Explain:**

Preventive services are mandated per 18 NYCRR 423

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**Does Resolution require expenditure of funds? Yes  No**

**If "Yes", provide the following information:**

Amount to be authorized by Resolution: \$ 351,448.00

Are funds already budgeted? Yes  No

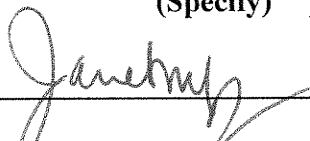
If "Yes" specify appropriation code(s): A6010 38 40 4001

If "No", specify proposed source of funds: \_\_\_\_\_

**Estimated Cost Breakdown by Source:**

County	\$ _____	Grant(s)	\$ _____
State	\$ <u>49,709.00</u>	Other	\$ <u>301,739.00</u>
Federal Government	\$ _____	(Specify)	<u>TANF FFFS</u>

**Verified by Budget Office:** \_\_\_\_\_



**Does Resolution request Authority to Enter into a Contract? Yes  No**

If "Yes", provide information requested on Pages 2. If "NO", please go straight to Page 3 and acquire all pre-legislative approvals.

Request for Authority to Enter into Contract with [Sullivan County Public Health] of [50 Community Lane, Liberty, NY 12754]

Nature of Other Party to Contract: Local Supplier **Other:**

Duration of Contract: From 10/01/2016 To 09/30/2017

Is this a renewal of a prior Contract? Yes  No

If "Yes" provide the following information:

Dates of prior contract(s): From 10/01/2015 To 09/30/2016

Amount authorized by prior contract(s): 139,598.00

Resolutions authorizing prior contracts (Resolution #s): 406-15,177-15,104-14,594-07 & 79-05

Future Renewal Options if any:

To be determined by State COPS funding

Is Subject of Contract – i.e. – the goods and/or services Mandated? Yes  No

If "Yes" cite the mandate's source; describe how this contract satisfies the requirements:

Preventive services are mandated per 18 NYCRR 423, COPS programs are funded through OCFS

If "No" provide other justification for County to enter into this Contract: [County does not have resources in-house, best source of the subject materials, required by grant, etc.]:

Total Contract Cost for [year or contract period]: (If specific sum is not known state maximum potential cost): \$351,448

Efforts made to find Less Costly alternative:

N/A Public Health Services is an approved Healthy Beginnings/Healthy Families New York Provider

Efforts made to share costs with another agency or governmental entity:


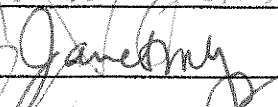



Specify Compliance with Procurement Procedures (Bid, Request for Proposal, Quote, etc.)

N/A this is an approved provider for the services in this region

Person(s) responsible for monitoring contract (Title): Division Contract Compliance Officer



**Pre-Legislative Approvals:**

- A. Director of Purchasing:  Date 9/6/16
- B. Management and Budget:  Date 9/6/16
- C. Law Department:  Date 9/6/16
- D. County Manager:  Date 9/7/16
- E. Commissioner:  Date 9/2/16

Vetted in \_\_\_\_\_ Committee on \_\_\_\_\_

**Resolution No.**

**RESOLUTION INTRODUCED BY HEALTH AND FAMILY SERVICES COMMITTEE  
TO AUTHORIZE COUNTY MANAGER TO ENTER INTO AGREEMENT FOR THE  
PROVISION OF COMMUNITY OPTIONAL PREVENTIVE SERVICES (COPS)**

**WHEREAS**, the County of Sullivan, through the Department of Family Services, contracts for the provision of certain preventive services; and

**WHEREAS**, funding is available to purchase certain New York State Office of Children and Family Services (OCFS) approved preventive services; and

**WHEREAS**, the County of Sullivan; through the Department of Family Services, wishes to contract through a Memorandum of Understanding (MOU) for the provision of OCFS approved COPS- Preventive Services with Sullivan County Public Health Services; and

**WHEREAS**, Sullivan County Public Health Services is capable and willing to provide such services at a cost not to exceed \$351,448.

**NOW, THEREFORE, BE IT RESOLVED**, that the Sullivan County Legislature does hereby authorize the County Manager to execute an MOU between the Sullivan County Department of Family Services and Sullivan County Public Health Services at a cost not to exceed \$351,448 for the period of October 1, 2016 through September 30, 2016; and

**BE IT FURTHER RESOLVED**, this contract is at the County's discretion, subject to annual appropriation; and

**BE IT FURTHER RESOLVED**, that the form of said contracts will be approved by the Sullivan County Department of Law.

**Moved by** \_\_\_\_\_,  
**Seconded by** \_\_\_\_\_,  
**and adopted on motion** \_\_\_\_\_, 2016.

**COMBINED: LEGISLATIVE MEMORANDUM,  
CERTIFICATE OF AVAILABILITY OF FUNDS  
AND RESOLUTION COVER MEMO**

**To:** Sullivan County Legislature

**Fr:** Joseph A. Todora, Commissioner of the Division of Health and Family Services

**Re:** Request for Consideration of a Resolution: Town of Wallkill Boys and Girls Clubs, Inc.  
Community Optional Preventive Services (COPS)

**Date:** 8/15/2016

**Purpose of Resolution:** [Provide a detailed statement of what the Resolution will accomplish, as well as a justification for approval by the Sullivan County Legislature.]

Authorize COPS-Preventive services through a contract with Town of Wallkill Boys and Girls Clubs, Inc. NYS Office of Children and Family Services (OCFS) is available for COPS Preventive Services.

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**Is subject of Resolution mandated? Explain:**

Preventive services are mandated per 18 NYCRR 423

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**Does Resolution require expenditure of funds? Yes  No**

**If "Yes, provide the following information:**

**Amount to be authorized by Resolution:** \$ 98,043.00

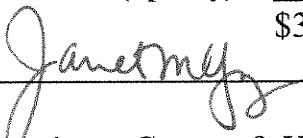
**Are funds already budgeted? Yes  No**

**If "Yes" specify appropriation code(s):** A6010 38 40 4001

**If "No", specify proposed source of funds:** \_\_\_\_\_

**Estimated Cost Breakdown by Source:**

County	\$ _____	Grant(s)	\$ _____
State	\$ <u>62,453.00</u>	Other	\$ <u>32,000.00</u>
Federal Government	\$ _____	(Specify)	<u>COPS FFFS &amp; \$3590 TANF FFFS</u>

**Verified by Budget Office:** 

**Does Resolution request Authority to Enter into a Contract? Yes  No**

**If "Yes", provide information requested on Pages 2. If "NO", please go straight to Page 3 and acquire all pre-legislative approvals.**

Request for Authority to Enter into Contract with [Boys & Girls Clubs, Inc.] of  
[P.O. Box 14, 60 Creamery Rd, Circleville, NY 10919]

Nature of Other Party to Contract: Not-For-Profit Corporation **Other:**

Duration of Contract: From 10/01/2016 To 09/30/2017

Is this a renewal of a prior Contract? Yes  No

If "Yes" provide the following information:

Dates of prior contract(s): From 10/01/2015 To 09/30/2016

Amount authorized by prior contract(s): 98,043.00

Resolutions authorizing prior contracts (Resolution #s): 407-15,53-14,98-13,158-12, 420-10

Future Renewal Options if any:

To be determined by State COPS funding

Is Subject of Contract – i.e. – the goods and/or services Mandated? Yes  No

If "Yes" cite the mandate's source; describe how this contract satisfies the requirements:

Preventive services are mandated per 18 NYCRR 423, COPS programs are funded through OCFS

If "No" provide other justification for County to enter into this Contract: [County does not have resources in-house, best source of the subject materials, required by grant, etc.]:

Total Contract Cost for [year or contract period]: (If specific sum is not known state maximum potential cost): \$98,043

Efforts made to find Less Costly alternative:

Efforts made to share costs with another agency or governmental entity:

Specify Compliance with Procurement Procedures (Bid, Request for Proposal, Quote, etc.)  
N/A this is an approved program for the services in this region

Person(s) responsible for monitoring contract (Title): Division Contract Compliance Officer

Pre-Legislative Approvals:

A. Director of Purchasing: [Signature] Date 9/6/16  
B. Management and Budget: [Signature] Date 9/6/16  
C. Law Department: [Signature] Date 9/6/16  
D. County Manager: [Signature] Date 9/7/16  
E. Commissioner: [Signature] Date 9/2/16

Vetted in \_\_\_\_\_ Committee on \_\_\_\_\_

**Resolution No.**

**RESOLUTION INTRODUCED BY HEALTH AND FAMILY SERVICES COMMITTEE  
RESOLUTION TO AUTHORIZE COUNTY MANAGER TO ENTER INTO AN  
AGREEMENT FOR THE PROVISION OF COMMUNITY OPTIONAL PREVENTIVE  
SERVICES (COPS) PREVENTIVE SERVICES**

**WHEREAS**, the County of Sullivan, through the Department of Family Services, contracts for the provision of certain preventive services; and

**WHEREAS**, funding is available to purchase certain New York State Office of Children and Family Services (OCFS) approved preventive services at 63.7% state funds upon availability from OCFS may be passed through the Department of Family Services and COPS FFFS; and

**WHEREAS**, the County of Sullivan, through the Department of Family Services, contracts for the provision of OCFS approved COPS- Preventive Services with the Town of Wallkill Boys & Girls Club, Inc.; and

**WHEREAS**, The Town of Wallkill Boys & Girls Clubs, Inc. is capable and willing to provide such services at a cost not to exceed \$98,043.

**NOW, THEREFORE, BE IT RESOLVED**, that the Sullivan County Legislature does hereby authorize the County Manager to execute an agreement with the Town of Wallkill Boys & Girls Clubs, Inc. at a cost not to exceed \$98,043 for the period of October 1, 2016 through September 30, 2017; and

**BE IT FURTHER RESOLVED**, this contract is at the County's discretion, subject to annual appropriation, in the event that COPS funding is reduced or eliminated, the County shall remain committed to funding the Town of Wallkill Boys & Girls Clubs, Inc. in the amount of \$62,453; and

**BE IT FURTHER RESOLVED**, that the form of said contracts will be approved by the Sullivan County Department of Law.

**Moved by** \_\_\_\_\_,  
**Seconded by** \_\_\_\_\_,  
**and adopted on motion** \_\_\_\_\_, 2016.



# Division of Health and Family Services

July 2016 Monthly Report

**JOSEPH A. TODORA, COMMISSIONER**

September 8, 2016

# Division of Health and Family Services

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## July 2016 Monthly Report

### **Adult Care Center:**

#### Facility:

- Through coordination with the Alzheimer's Association and Cornell Cooperative Extension, the facility hosted an informative seminar on 7/19/16. The seminar dealt with the "legal and financial aspects of a dementia diagnosis." It was free and open to the public.
- There was a classic car cruise-in at facility which took place on 7/20/16. Contributor Frank Burbank wrote an article on event and it was later published in the August edition of facility newsletter.

#### Marketing:

- Representative attended the Chamber of Commerce First Friday Breakfast on 7/1/16.
- Ordered placemat ad for special Little World's Fair placemats which are to be used at 10 different restaurants throughout the county leading up to the fair in August.
- Satisfaction Surveys were mailed to residents discharged in prior month.
- Video ad continued to run on TV screens at DMV, Blue Horizon Diner, Liberty Diner, Ted's Restaurant, and Peck's Market in Eldred.
- Radio advertising continued on Thunder 102.
- Submitted ½ page ad to Sullivan County Chamber of Commerce for their upcoming relocation guide. This magazine type publication will be distributed by the Chamber throughout the County. There will also be an electronic version available for browsing online.
- On 7/8, attended planning meeting for the Sullivan County Memory Walk.
- Began fundraising for our Alzheimer's Association Memory Walk team.
- A ¼ page color ad promoting the short-term rehab unit was placed in SC Democrat Health Edition.
- Outreach visits were made to adult homes.

### **Community Services:**

#### Ongoing Operations:

- Our overall operations for July had a decrease in the people served by about 1,000 fewer clients served than in July of last year. The chemical dependency clinic is down by 685 clients served than the same period last year. This decrease can be contributed to more people needing a higher level of care, like inpatient. The outpatient mental health treatment clinic's visits provided was down dramatically as the same period last year with the Department serving 924 Sullivan County residents in July (see statistics attached).
- The Department was approved for the OMH Vital Access Provider (VAP) grant in 2015. With this grant DCS is looking in to purchasing additional programs to our scheduling system to allow for robotic appointment reminder telephone calls, text messages and/or e-mails, in hopes of reducing our no-show rates for scheduled appointments. We have hired three new clerical staff people, plus two (2) coordinators. The first coordinator will monitor contracts for agencies, insurance companies, Health Homes, DSRIP's and other local government activities. A second coordinator will be split with Community Services and Office of the Aging to do applications for adult and children's SPOA (Single Point of Access) and for NYConnects for Office of the Aging. Both Coordinators will be started on July 5th. Community Services completed the annual Safety, Concurrent documentation and Trauma Informed Care trainings to staff.
- Community Services has also been heavily involved with the implementation of Hudson River Regional planning groups. This is a specific set of stakeholders including the Office of Mental Health, Office of Health, County Mental Health depts., consumers, providers, and other stakeholders to review the



implementation of BH Managed Care. It will be this group's responsibility to report back to the state wide group as to systems adequacy and the quality of consumer services being provided under managed care. Management and therapists continue to formulate and implement new treatment activities in our clinic to meet the needs of the community, such as the "Just-In-Time" scheduling which began in February of 2015 which has significantly helped reduce the no-show rate of the psychiatrists and will continue to be monitored. The care management unit continues to actively engage Health Home participants in the development of the health plans, as well as, enrolling those persons eligible in Care Management programs and now is involved with HARP Services (Health and Recovery Plans).

- The mental health housing wait list from our monthly SPOA meetings are as follows: ten (10) people for RSS Pleasant Street Community Residence, eight (8) people for RSS Revonah Hill MICA Community Residence, seventeen (17) people for RSS Supportive Apartment Program, fifty (50) for RSS Supported Housing, two (2) for RSS Long Stay beds at RSS, seventeen (17) people for RSS Invisible Children's Program and eleven (11) people for Golden Ridge Supported Housing. The RSS Crisis Respite bed is available. The Transitional Residence in Middletown has one (1) person who is on the waiting list for RSS's Pleasant Street residence. There are four (4) Adult Homes in the county which are as follows: Arcadia has forty (40) people with a capacity of one hundred fourteen (114) and 87.5% of residents have mental illness (MI); Jeffersonville has fifty-one (51) people with a capacity of sixty (60) and 90.2% have MI; Narrowsburg has sixty-six (66) with a capacity of seventy-nine (79) and 93.94% have MI; and Swan Lake has twenty-three (23) with a capacity of twenty-seven (27) and 91.3% have MI. There are two (2) people waiting for a vacancy in a Family Care residence.

#### Local Government Units Activities:

- The department is still working with the regionally developed NYS Regional Delivery System Reform Incentive Payment programs (DSRIP) with its three stages: planning, development and implementation. The three entities which were approved for the development of patient provider service networks are REFUAH, Montefiore and Westchester Medical Center. The county entered into an agreement with Westchester Medical Center and Montefiore for the DSRIP in Sullivan County. There have been mergers of competing proposals in other regions in the state and looking for this to come to our region.
- The Department is still working with local providers and continues to submit funding applications to provide help to families whose children have been diagnosed with serious emotional disturbances. Like the grant SullivanArc received for additional respite services to continue to help families who have children with serious emotional disturbances. The Department continues to monitor the family peer support workers with the Independent Living Center Inc.'s (ILC) peer services to Sullivan County residents. The Peer Bridger plan continues to do very well at CRMC.
- The Department has seen an increase need for a Suicide Prevention and has started a coalition through the Department of Community Services. The first meeting was held at CRMC which talked about how to develop this coalition. There was a second meeting in July.

#### Other activities participated in:

- Monthly All-Staff meeting at DCS.
- Meet with various county departments:
  - SC Jail
  - Personnel
  - PHN
  - DFS
- Participated in the Montefiore & Westchester County Medical Center DSRIP Steering & Governance committee meetings.
- Meet with the following agencies:
  - SALT (Sullivan Agencies Leading Together)
  - Catholic Charities
  - Action Toward Independence
  - Independent Living, Inc.

- CCSI (Coordinated Care Services, Inc.)
- CCC (Adult Health Home agency)

Other regular activities performed were:

- the meeting of the internal corporate compliance committee reviewing internal operations, Office of Mental Health (OMH), Office of People with Developmental Disabilities (OPWDD) directors and leadership meetings, Conference of Local Mental Hygiene Directors Executive and Directors meetings, Legislative committee & actions. The Community Services Board monthly meeting is the second Wednesday of every month.

**Family Services:**

Contracts:

- Basic workload volume: - In July 2016 this office began with 83 active DFS agreements in place. A new agreement was prepared for The Sullivan County Center for Workforce's Summer Youth Employment Program. A modification and an extension agreement were prepared for Rolling V Bus Corporation. The process of coordinating the Foster Care contracts continues with the goal being all necessary signatures and documentation be obtained from the agencies at the end of August. No Resolutions were prepared for the August Committee Meetings. Exclusion screening for all contractors was conducted this month as well.
- Contract Monitoring: The practice of visiting contracted providers continued this month and site visits were conducted at LaSalle School, Parson's Children and Family Center for foster care services and Access Supports for Living for the preventive services contract. For the foster care agency visits, reports were written and sent to the contractors for their records. Required notes and case activities for these agencies were reviewed for contract compliance and content. During the month this office received data for compliance from the contract providers Dispute Resolution Center and the Sullivan County Child Care Council.

Special Investigations

- As of 7/1/16 the Special Investigations Unit had 707 Active Investigations. During the month 63 total Fraud Referrals were received resulting in 49 investigations assigned to the Unit and 14 were dismissed. The Fraud Investigators completed 63 investigations. As of 7/31/16 the end of the month total was 693 active investigations.
- The unit received 24 referrals and closed 21 Front End Detection and Eligibility Verification Review Investigations. 1 of the closed investigations was denied/withdrawn due to the investigation which resulted in a \$10,740 Monthly Cost Avoidance.
- The unit collected \$71 for Estate Claim Recovery and \$100 for mortgages, a total of \$171 in Resource Recovery.
- The Unit received 11 requests for indigent burials resulting in 7 burials being approved, \$25,265 total indigent burial costs.

Child Support Enforcement:

The Child Support Enforcement Unit Collections for the month of July 2016 are \$821,914. The total TANF collections are \$31,535 and the total DFS NON-TANF collections are \$8,515. The DFS total amount collected was \$40,050.

There were 29 petitions filed in the month of July 2016 and 31 Paternity Establishments (including acknowledgements). Total CSEU cases open as of July 2016 are 5,473.

## Services

### Foster Care/Adoption

- As of July 31, 2016 there are 83 children in foster care; 47 children are placed in regular and therapeutic community foster homes, and 15 children are in residential centers. Twenty-four of the total number of children in foster care are freed for adoption, eight additional have a goal of adoption. Three of the children with the goal of adoption have been placed in adoptive homes and five are currently awaiting placement. There is on-going activity to reduce the number of children in foster care through discharge to a parent or other appropriate resource, discharge to independent living or adult custodial care as well as adoption.

### Child Protective Services

- The CPS unit received 136 new reports alleging child abuse and/or maltreatment in July 2016. 29 of these reports were assigned to the FVRT.

### Preventive

- The preventive unit has 130 open cases at the end of July, 2016. Of the 130 open cases, 39 are active referrals that are receiving assessments and/or short term services. There were 17 new referrals received during the month of July.

### Adult Services

- The Adult Services unit has 191 open PSA cases at the end of July 2016. Ninety-nine of the 191 cases are representative payee cases, and 24 are guardianships.
- Personal care aide services are provided to 48 cases.
- There are 14 PERS (personal emergency response) cases and no long term care cases.

### Temporary Assistance (TA)

As of 7/31/16, the breakdown of Temporary Assistance active cases was as follows:

- 356 PA TANF cases (Public Assistance, Temporary Aid to Needy families)
- 284 PA SN cases ( Public Assistance, Safety Net)
- 5698 NPA FS (Non- Public Assistance, Food Stamps)

### Medical Assistance (MA)

As of 7/31/16, the breakdown of Medical Assistance active cases was as follows:

- 5666 MA cases (Medical Assistance)
- 2676 MA/ SSI cases ( Medical Assistance/ Supplemental Security Income)

### Department Updates:

- The 2016 Summer Youth Food Program continues to run with several sites within the county. It is administered by the New York State Education Department and offers the opportunity for low-income children 19 years of age and younger, as well as disabled young adults over age 18 enrolled in school programs for persons with disabilities to receive free, nutritious meals during the summer months when schools are not in session. There is no eligibility determination, however, so any child under 18 regardless of income may receive meals without an eligibility determination being conducted. Site information can be obtained by texting the word "food" to 877-877.
- There has been a change regarding SNAP eligibility. Previously, an applicant/recipient's gross income had to be under 130% of the Federal Poverty Level (FPL). Beginning July 1, 2016, the new standard will be 150%. The measure was taken to allow more people to become eligible to receive benefits. It will not change the amount of an individual's SNAP benefit. This change is likely to increase caseloads slightly and will be monitored to determine if future program changes are necessary.
- On July, 1 2016 the transition of individuals who are eligible under a Modified Adjusted Gross Income (MAGI) eligibility group from the Welfare Management System (WMS) to NY State of Health started. This transition to NY State of Health will occur in phases and cases will be pulled the first Saturday of every month. Clients are being advised that future renewals will also be handled by the NYSOH.
- A Social Welfare Examiner was promoted to the role of Senior Social Welfare Examiner.

- A Clean and Tune component of the Home Energy Assistance Program will begin on 8/1/16. It provides service to an individual homeowner's primary heating equipment if otherwise eligible. The program hasn't been offered since 2008-2009.

**Office of the Aging:**

- EISEP Services - (non-medical, non-Medicaid homemaker/personal care services) - 700 hrs. of homemaker/personal care services provided to 19 participants. Participants also received 110 hours of case management.
- Home delivered Meals - 4010 meals provided to 215 participants.
- Congregate Meals - 1325 meals provided to 180 participants.
- Medical Transportation - 116 trips provided by RSVP/Sullivan County Transportation to doctor's offices/medical facilities in/out of county.
- Emergency Medical Alerts provided to 47 individuals through the Caregiver Program.
- HIICAP - (Health Insurance Information Counseling and Assistance Program) - 39 individuals assisted with health insurance/prescription issues.
- One Hundred individuals were assisted/assessed for Office for the Aging Programs and other services they might be eligible for.
- Attended Regional Caucus Meeting for OFA Directors - Schoharie County.

**Public Health Services:**

Administration

- The Director returned to work on 7/18 after more than six weeks of a medical absence and has been catching up on work not able to be delegated to anyone due to the lack of management staff to delegate to, including a requested Deputy Director position which was tabled in personnel committee a few months ago. Currently working on resolutions, contracts, personnel issues, attending and planning for Healthy Sullivan initiative meetings and a county Wellness Committee.

Certified Home Health Care Agency/Long Term Care:

- The plan of correction from a survey was submitted and completed by the Director of Patient Services with assistance of the Quality Improvement Coordinator and Supervising nursing staff. Refer to census statistics for CHHA and Long Term home care programs. See attached HHCAHPS report.

Early Intervention:

- The Early Intervention Program received its 49% reimbursement from the NYSDOH – BEI for services paid for May 12 through June 2, 2016. The amount received was \$5,709.35, bringing the total received in 2016 to \$92,267.03.
- The Preschool Special Education Program received a payment from Medicaid for services provided in the amount of \$44,329.24. The total received from Medicaid for the Preschool Special Education Program in 2016 is \$364,961.95
- The New York State Education Department conducted a Preschool Re-approval Review/Site Review on Best Friends Inc., of Monticello. The results of the Review will determine if this Preschool Program can continue to operate and/or expand their program. We continue to wait for the results of this Site Review. The findings should be released in August.
- Best Friends Inc., of Monticello has informed the New York State Education Department and the Sullivan County Preschool Special Education Program that they will no longer be operating their half-day center-based program. This program has been operating in the red for the past five years and districts are asking for an increase in the number of full day spots. They have asked New York State Education Department for approval to open an additional full day class in place of their half-day class.

Health Education:

- Public Health educators and additional staff have been conducting a wide variety of outreach activities and providing information to the public at summer health fairs, outreach events and community groups. This includes smoking cessation, information on nutrition and physical activity, chronic disease prevention and prevention of tick bites, zika virus and general health education. Staff are actively involved with community groups such as SALT, (formerly BATS), Cooperative Extension and schools.

Healthy Families Program:

- Submitted RFP for expansion of HF program funding but OCFS did not accept or fund the application. DFS will be funding the HF Program Supervisor position and an additional FSW position with FFFS prevention funds per the Commissioner of the Division. This critical program with a prevention focus for families has significant return on investment and savings (ROI) for Medicaid and other avoided costs in health and human services.

EPI:

Please refer to the statistics on the first page for immunization clinics, communicable disease surveillance activity and Diagnostic and Treatment services provided. This summer has been extremely busy for the EPI Program/Dept. with an increase in case surveillance and investigation of pertussis outbreaks, a mumps case, rabies exposures, and a varicella outbreak. Of the 41 reported potential exposures, twelve (12) people received rabies treatment/ prophylaxis after exposure to animal bites. Additional prevention education has been done with the public through media and flyers, and an additional rabies clinic for animals was held this month to encourage pet owners to vaccinate their pets. In addition, we continue to plan and prepare for health emergency preparedness activities, conduct ongoing training and plan for upcoming drills. Also see statistics on childhood lead poisoning prevention program on first page.

Narcan Training Program:

- There was one Narcan Training Program during the month of July. It was a course designated for nurses and held at CRMC. Despite advertising and information distribution efforts, there were only three attendees at this training session. All three reported that they were amazed at the extent of the problem and would encourage their colleagues to attend a training session.
- Also during the month of July, 83 replacement doses of narcan were distributed to individuals whose narcan doses were expired. Multiple efforts have been made to contact the remaining 22 individuals with expired doses and those replacements are still being scheduled. There are four individuals from the Sullivan County Probation Office who have since resigned their positions and moved out of the county to take new positions (per Jeff Mulinelli). He indicated that he would contact them to inform them of the status of their narcan (expired). Additional training sessions are being scheduled for August.

WIC:

- Sullivan Breastfeeding Coalition met at the WIC clinic site in Wurtsboro on 7/7 to make final preparations for World Breastfeeding Week events.
- Breastfeeding Coordinator attended Metro Area Breastfeeding Meeting in NYC on 7/19.
- SC Oral Health Coalition met on 7/22 to discuss next steps and prepare for upcoming Head Start orientation health fairs. Volunteer dental hygienist continues to visit the WIC clinics.
- Four Sullivan WIC team members attended Rapport Building and Behavior Change training on 7/27 & 7/28.
- WIC participated in collaborative meetings with SALT (Sullivan Agencies Leading Together), Head Start Advisory Committee, CCE Farmer's Market Promotion Project Committee, and the NYS Vendor Management Training.
- Sullivan FFY 2017 WIC budget was uploaded to the Grants Gateway on 7/29.

Bi-Lingual Outreach:

Conducted outreach to the employment worksites in the county with migrant and Latino workers.

2016 SCPHS / Maternal Child Health (MCH) Programs Monthly Report

July 2016	2016	Year to date 2016	2015	Year to date 2015	2014	Year to date 2014
<b>Car Seat Program</b>						
Car seat installations	28	134	7	88	2	92
Car seat checks	0	14	2	5	0	4
<b>Cribs4Kids - cribs</b>	4	27	3	43	2	19
<b>Healthy Families</b>						
Enrolled clients	75	95	73	92	73	95
Home visits	158	1204	188	1233	186	1263
New referrals	59	361	45	293	6	298
<b>MCH Nursing</b>						
New referrals	18	115	17	89	30	235
Home visits	54	394	42	437	127	761

**Youth Bureau:**

- None.

SULLIVAN COUNTY ADULT CARE CENTER 2016 MONTHLY REPORT

	January	February	March	April	May	June	July	August	September	October	November	December
Expenses	\$884,547	\$1,485,749	\$2,752,727	\$3,806,888	\$4,799,973	\$5,741,276	\$7,571,873					
Budgeted												
\$17,967,074												
Paid YTD	\$977,451	\$1,951,793	\$2,714,203	\$3,571,863	\$4,474,062	\$5,375,039	\$6,275,861					
Revenues												
Budgeted												
\$16,539,005												
Received YTD												
% Occupancy	91.21%	97.5%	87.23%	87.10%	85.62%	85.94%	86.46%					
pvt pay	10.78%	10.17%	7.88%	8.17%	8.55%	8.81%	8.96%					
medicaid	79.38%	79.99%	83.85%	83.51%	83.20%	82.72%	82.30%					
medicare	9.84%	9.84%	8.27%	8.32%	8.26%	8.47%	8.74%					
Funded Positions	9	10	8	4	4	4	4					
(178) Vacancies												
# Activity	8775	6792	9,438	7,562	9,500	8,867	8,571					
Participation												
Meals prepared	15,348	14,798	15,193	14,798	15,010	14,599	15,394					
residents												
families												
registrants												
staff												
Meals contract	4,663	4,141	5,289	4,692	5,039	5,077	4,671					
MOW												
Tube Feed	11 2 po	11 2 po	11 2 po	11 2 po	13 3po	12 3po	13 2po					
Occupational												
Therapy tx	333	294	304	312	390	322	352					
RNC tx												
Physical Therapy												
tx	346	275	309	276	340	338	264					
RNC tx												
Sp/Swallow tx												
Hearing tx	118	44	80	67	83	59	24					
Day Care vts	179	174	166	184	185	157	164					
% Occupancy	52.65%	52.65%	48.82%	52.65%	54.41%	46.18%	48.24%					
PT	2	0	4	0	0	7	0					
OT	1	3	1	10	19	0	3					
ST	0	0	0	0	0	0	0					

SULLIVAN COUNTY DEPARTMENT OF  
COMMUNITY SERVICES  
STATISTICAL SUMMARY FOR: JULY 1, 2016 -JULY 31 ,2016

PROGRAM	CLIENTS	ADMISSIONS	DISCHARGES	CLIENTS	CLIENTS	UNITS OF
	ON ROLLS: 7/1/2016			ON ROLL: 7/31/2016		
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	520	40	54	506	560	1,383
***CHILDREN'S UNIT	48	2	0	50	50	170
TREATMENT REACHING YOUTH (SCHOOL-BASED)	212	6	7	211	218	108
FORENSIC UNIT	89	7	9	87	96	113
DOMESTIC VIOLENCE INTERVENTION & TREATMENT						37
<b>TOTAL MENTAL HEALTH</b>	<b>869</b>	<b>55</b>	<b>70</b>	<b>854</b>	<b>924</b>	<b>1,811</b>
ADULT CASE MANAGEMENT	50	2	0	52	58	163
HEALTH HOME	118	0	0	118	239	
HEALTH HOME (KENDRA) AOT	1	1	0	2	2	
BLENDED ICM/SCM (CHILD)	28	0	1	27	26	60
SPOA - Adult	29	0	0	29	29	58
SPOA - Child	6	2	0	8	8	23
CHEMICAL DEPENDENCY CLINIC	87	9	26	70	96	378
CHEMICAL DEPENDENCY- FORENSIC	44	0	0	44	44	83
<b>TOTAL TREATMENT PROGRAMS</b>	<b>363</b>	<b>14</b>	<b>27</b>	<b>350</b>	<b>502</b>	<b>765</b>
RCPC-MICHELE EHERTS	12	0	0	12	12	
CM CIS					10	26
	<b># of calls</b>	<b>#of ph interv</b>	<b>Outreaches</b>	<b>Hosp Ref</b>	<b>Admits</b>	
MOBILE MENTAL HEALTH	317	162	39	11	10	

SULLIVAN COUNTY DEPARTMENT OF  
COMMUNITY SERVICES  
STATISTICAL SUMMARY FOR: July 1, 2015 - July 31,2015

PROGRAM	CLIENTS	ADMISSIONS	DISCHARGES	CLIENTS	CLIENTS	UNITS OF
	ON ROLLS: 7/1/2015			ON ROLL: 7/31/2015		
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	530	46	31	545	1,253	873
***CHILDREN'S UNIT	41	13	7	47	164	79
TREATMENT REACHING YOUTH (SCHOOL-BASED)	182	11	20	173	110	401
FORENSIC UNIT	110	11	19	102	308	32
DOMESTIC VIOLENCE INTERVENTION & TREATMENT						15
<b>TOTAL MENTAL HEALTH</b>	<b>863</b>	<b>81</b>	<b>77</b>	<b>867</b>	<b>1,835</b>	<b>1,400</b>
ADULT CASE MANAGEMENT	40	5	3	42	108	322
HEALTH HOME	117		11	106	104	325
HEALTH HOME (KENDRA) AOT	3	0	0	3	2	3
BLENDED ICM/SCM (CHILD)	22	1	2	21	16	35
SPOA - Adult	0				23	96
SPOA - Child	0				4	2
CHEMICAL DEPENDENCY CLINIC	123		41	82	517	
CHEMICAL DEPENDENCY- FORENSIC	54			45	308	
<b>TOTAL TREATMENT PROGRAMS</b>	<b>359</b>	<b>6</b>	<b>57</b>	<b>299</b>	<b>1,082</b>	<b>783</b>
RCPC-MICHELE EHERTS	12	0	1	11	12	48
RPC-KATHY RYAN - included in Health Home	28	0	0	28	27	27
	<b># of calls</b>	<b>#of ph interv</b>	<b>Outreaches</b>	<b>Hosp Ref</b>	<b>Admits</b>	
MOBILE MENTAL HEALTH	320	150	42	4	4	
CM CIS	N/A	N/A	N/A	N/A	N/A	





*Mountains of Opportunities*

**COUNTY OF SULLIVAN**  
**Division of Health and Family Services**  
**SULLIVAN COUNTY HUMAN SERVICES COMPLEX**  
COMMUNITY LANE  
PO BOX 231  
Liberty, NY 12754

Division of Health and Family Services Office of Contracts Compliance  
Monthly Report: July 2016

<b>July 2016</b>	<b>DFS</b>
Total number of formal agreements in effect at the end of the month:	83
Total number of agreements which expired/were terminated at the end of the month:	0
Total number of agreements renewed, extended, or re-initiated at the end of the month:	8
Total number of agreements which were initiated this month:	1
Number of RFP's, Bids, Proposals, Etc. coordinated this month:	1
Number of new agreements, addenda and/or modifications developed this month:	2
Number of intra-county agreements coordinated this month:	1
Performance and outcomes measures developed, identified and/or evaluated:	2
Reports received from on-site monitoring visits and/or follow-ups performed:	3
Reports received from state oversight contract providers:	1
Reports received from self-report contract providers:	2
Reports received from in-house end users:	0
DSS related Plans/Plan updates received:	0
Trend analysis of need indicators performed:	2
Total contract related technical assistance/supports provided:	72
Total number of number of program areas/types of service currently handling:	11
Total number of contracts currently managing:	83

SULLIVAN COUNTY DEPARTMENT OF FAMILY SERVICES

CASELOADS

MONTH	PA TANF			PA SAFETY NET			NPA FS			MA			MA/SSI		
	2014	2015	2016	2014	2015	2016	2014	2015	2016	2014	2015	2016	2014	2015	2016
JANUARY	438	366	370	363	276	299	5850	5805	5880	6675	7059	6242	2702	2636	2700
FEBRUARY	438	357	358	362	277	293	5871	5877	5892	6705	6970	6243	2696	2666	2682
MARCH	436	355	371	353	275	313	5865	5779	5844	6761	6897	6213	2702	2664	2677
APRIL	430	367	356	348	297	305	5834	5745	5918	6890	6797	6158	2652	2646	2686
MAY	422	381	358	355	319	296	5783	5744	5880	6931	6661	6084	2640	2668	2672
JUNE	412	383	354	345	308	300	5746	5712	5857	6935	6639	6024	2654	2680	2680
JULY	418	357	356	308	301	284	5675	5638	5698	6974	6574	5666	2639	2696	2676
AUGUST	408	358		301	283		5708	5648		7164	6515		2587	2691	
SEPTEMBER	379	362		283	278		5701	5617		7259	6451		2578	2695	
OCTOBER	372	369		265	287		5773	5600		7263	6428		2590	2697	
NOVEMBER	364	357		273	294		5814	5706		7214	6303		2579	2721	
DECEMBER	373	362		279	296		5864	5792		7174	6270		2547	2712	
AVERAGE	407.5	365	360	320	291	299	5790	5722	5853	6995	6630	6090	2631	2681	2682
	-18%	-10%		-22%	-9%		3%	-1%		9%	-5%		-3%	1%	

SULLIVAN COUNTY DEPARTMENT OF FAMILY SERVICES

CHILD SUPPORT UNIT	2015 YTD	2016 YTD	2016 JUL
SUPPORT COLLECTIONS	9,102,262	4,981,077	821,914
TOTAL NON-DFS	8,487,906	4,603,712	781,864
TOTAL DFS	614,356	377,365	40,050
TANF	419,412	291,221	31,535
NON-TANF	194,944	88,545	8,515
TOTAL PETITIONS FILED	284	210	29
# PATERNITIES ESTABLISHED	64	118	31
# OPEN CASES	5467	5473	4
<b>ADULT SERVICES UNIT:</b>	<b>2015 YTD</b>	<b>2016 YTD</b>	<b>2016 JUL</b>
PERSONAL CARE AIDES			
CASES OPENED	7	6	1
CASES CLOSED	84	12	0
# CASES (AVG.)	95.33333333	48.714286	48
PERS			
CASES OPENED	2	0	0
CASES CLOSED	37	1	0
# CASES (AVG.)	36.08333333	14	14
PSA REFERRALS			
16A Neglect by Caregiver	38	9	0
16A Physical Abuse	11	6	0
16A Sexual Abuse	4	0	0
16A Psychological Abuse	10	5	1
16A Financial or Other Exploitation	29	12	0
16B Neglects Own Basic Needs	84	32	0
16B Untreated Medical Conditions	52	17	0
16B Self-endangering Behaviors	30	18	0
16B Unable to Manage Finances	35	21	1
16B Environmental Hazards	44	31	4
PSA			
CASES OPENED	198	138	11
CASES CLOSED	122	129	21
# CASES (AVG.)	144.9166667	196	191
GUARDIANSHIPS			
OPEN	17	24	-1
<b>CHILDREN SERVICES UNIT:</b>	<b>2015 YTD</b>	<b>2016 YTD</b>	<b>2016 JUL</b>
FOSTER CARE			
AVG. MONTHLY CASELOAD (COMMUNITY)	71.41666667	64.857143	50
AVG. MONTHLY CASELOAD (CONGREGATE)	13.58333333	23.571429	31

CHILDREN SERVICES UNIT:	2015 YTD	2016 YTD	2016 JUL
CHILD PROTECTIVE SERVICES:			
# OF NEW REPORTS	1573	996	136
# OF INDICATED REPORTS	232	139	20
PHYSICAL ABUSE	16	8	1
EMOTIONAL ABUSE	0	0	0
SEXUAL ABUSE	3	0	0
NEGLECT	40	46	11
DOMESTIC VIOLENCE	11	3	0
EDUCATIONAL NEGLECT	40	27	2
# OF UNFOUNDED REPORTS	873	399	44
# OF COURT ORDERED 1034 INVESTIGATIONS	32	25	3
PREVENTIVE			
AVG. MONTHLY CASELOAD	156.5	148.2857143	130
<b>SPECIAL INVESTIGATIONS UNIT:</b>	<b>2015 YTD</b>	<b>2016 YTD</b>	<b>2016 JUL</b>
FRAUD COMPLAINTS AND INVESTIGATIONS:			
# REFERRALS RECEIVED	1,864	583	63
# COMPLAINTS DISMISSED	545	153	14
# ASSIGNED FOR INVESTIGATION	1,319	430	49
# CASES COMPLETED	1,356	744	63
# CASES; MONTH END	1,007	693	693
FRONT END DETECTIONS (FEDS) (INCLUDES EVR):			
# CASES REFERRED	735	208	24
# CASES COMPLETED	841	195	21
# CASES DENIED/WITHDRAWN	0	38	1
COST AVOIDANCE	\$ 4,100,186	\$ 396,402	\$ 10,740
RESOURCES UNIT (RECOVERIES):			
ACCIDENT LIENS	\$250,811	\$35,040	\$0
PROPERTY LIENS	\$25,404	\$10,008	\$0
ESTATE CLAIMS	\$149,977	\$161,414	\$71
INSURANCE MORTGAGES	\$1,100	\$600	\$100
RESOURCE UNIT TOTAL:	\$427,292	\$207,062	\$171
BURIALS:			
# REQUESTED	119	96	11
# APPROVED	87	72	7
COSTS	\$227,123	\$183,576	\$25,265
<b>COLLECTIONS:</b>	<b>2015 YTD</b>	<b>2016 YTD</b>	<b>2016 JUL</b>
RECOUPMENTS	\$55,704	\$33,379	\$4,120
RESTITUTION	\$366,543	\$138,617	\$16,619
COLLECTIONS TOTAL	\$422,247	\$171,996	\$20,739

**Sullivan County Public Health Services  
Monthly Report: July 2016**



**Certified Home Health Agency**

# of new patients: 120  
# of discharges: 82  
# of home visits made (includes HHA visits): 1291 Approx.

**Maternal Child Health Program**

# of referrals: 18  
# of visits made: 54

**Car Seat Program and Cribs for Kids Program**

# of car seat installations: 28  
# of car seat checks: 0  
# of cribs and education sessions: 4

**Communicable Disease Program**

# of communicable diseases reported: 190  
# of STDs reported: 31  
# of Rabies-related incidents: 41  
# Rabies Clinics: 1  
# of animals receiving rabies vaccines: 321  
# people receiving post exposure prophylaxis for rabies exposure: 12  
# of HIV Testing: 5            0 positive

**Long Term Home Health Care Program**

# of skilled nursing home visits made: 80  
# of total patients on program: 45  
# of other home visits made: 15

**Healthy Families of Sullivan Program**

# of families on program: 75  
# of home visits made: 159  
# of referrals: 59

**Immunizations**

# of immunizations given: 13  
# of flu clinics: 3

**Lead Poisoning Prevention Program**

# children screened: 108  
# children with elevated Blood Lead Levels: 1  
# homes requiring NYSDOH inspection: 2

**Bilingual Outreach Worker**

# visits made: 45  
# of outreach: 79  
Attended all immunization clinics 0

**WOMEN, INFANTS & CHILDREN (WIC) PROGRAM:**

# of WIC participants served: 2104 (Women: 378 Infants: 363 Children: 947)

**CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN) PROGRAM:**

**Early Intervention Program**

# of children in program: 182

**Pre-K Program**

# of children in program: 160

**Physically Handicapped Children's Program**

# of children on PHCP: 0  
# of children in CSHCN program: 0

**Child Find Program**

# of children in program: 72

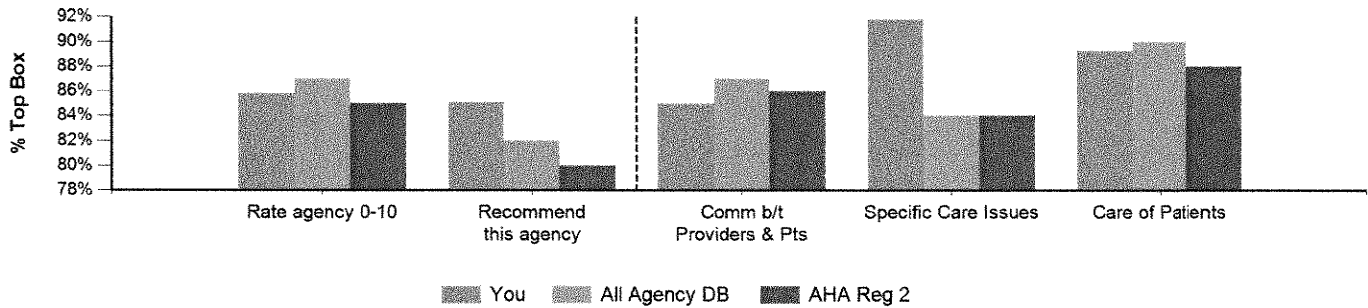
**Children Served in 2015 Through June:**

Early Intervention Program: 261  
Pre-K Program: 279  
PHCP: 1

**Children Served in 2016 Through March:**

Early Intervention Program: \*\*\*\*  
Pre-K Program: 285  
PHCP: 1

\*\*\*\* - Numbers are not available in NYEIS or EI Billing.

**Global Comparison**
**Domain Comparison**


		Your Top Box Score			All Agency DB N = 483	AHA Reg 2 N = 67		
Domains and Questions	n	Previous % Aug-Jan	Current % Feb-Jul		Percentile Rank	Percentile Rank		
Rate agency 0-10	120	89.0%	85.8%	▼	40	36		
Recommend this agency	121	80.3%	85.1%	▲	70	78		
Comm b/t Providers & Pts	121	87.8%	85.0%	▼	24	24		
<i>Tell you about care/services</i>	<b>120</b>	<b>95.5%</b>	<b>96.6%</b>	▲	34	44		
<i>Keep you informed about arrival</i>	<b>119</b>	<b>84.0%</b>	<b>84.9%</b>	▲	61	58		
<i>Explain in way you understand</i>	<b>120</b>	<b>90.7%</b>	<b>88.3%</b>	▼	72	68		
<i>Listen carefully to you</i>	<b>120</b>	<b>87.4%</b>	<b>84.2%</b>	▼	29	33		
<i>Get help or advice needed</i>	<b>31</b>	<b>96.2%</b>	<b>96.3%</b>	▲	59	64		
<i>How long to get help or advice</i>	<b>28</b>	<b>73.1%</b>	<b>60.0%</b>	▼	2	5		
Specific Care Issues	121	88.3%	91.8%	▲	93	96		
Talk about how to set up home	119	87.4%	89.1%	▲	76	84		
Talk about medicines taking	119	94.4%	96.4%	▲	85	84		
Ask to see all meds taking	120	82.2%	90.1%	▲	66	64		
Talk about pain	118	93.2%	91.5%	▼	39	47		
Talk about purpose for taking meds	36	89.7%	97.2%	▲	99	99		
Talk about when to take meds	39	86.8%	92.1%	▲	95	98		
Talk about side effects of meds	38	84.6%	86.5%	▲	98	99		
Care of Patients	120	90.5%	89.3%	▼	41	40		
<i>Providers informed about care</i>	<b>114</b>	<b>75.0%</b>	<b>69.0%</b>	▼	17	23		
<i>Treat you as gently as possible</i>	<b>120</b>	<b>96.6%</b>	<b>93.3%</b>	▼	60	59		
<i>Treat you with courtesy/respect</i>	<b>120</b>	<b>95.8%</b>	<b>95.8%</b>	-	54	56		
<i>Have problems with care</i>	<b>119</b>	<b>94.7%</b>	<b>99.2%</b>	▲	92	95		

Vendor results are unofficial and for internal improvement purposes only. Only CMS can provide your facility with your official results.

n = number of respondents

Questions that are among this period's top ten priorities appear in bold italics.

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**Survey items are correlated to HH CAHPS Overall Rating 0-10**

Order	Survey Item	All Agency DB %ile Rank	Correlation
1	Get help or advice needed	58	0.47
2	How long to get help or advice	8	0.20
2	Listen carefully to you	41	0.25
2	Keep you informed about arrival	60	0.40
5	Providers informed about care	28	0.20
6	Treat you with courtesy/respect	54	0.30
6	Have problems with care	67	0.38
8	Tell you about care/services	27	0.06
8	Treat you as gently as possible	80	0.34
8	Explain in way you understand	81	0.38

The priority index combines information about your organization's performance and the relative importance of each question to respondents' overall rating. Higher priority is given to those issues that are relatively more important to respondents (higher correlation coefficients) and relatively lower performing (lower percentile rank) for your organization. Questions are listed in decreasing priority. To provide stability, the Priority Index is based on the prior rolling 12 month period.

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